# VACEPlus Insurance Program Plan Option 2

# Outline of Coverage Delta Dental PPO Network



Group Number: 7151-91002

Northeast Delta Dental

Read Your Dental Plan Description Carefully—This Outline of Coverage provides a very brief description of the important features of your dental benefits plan. This is not the insurance contract, and only the actual policy provisions will control. The Dental Plan Description itself sets forth in detail the rights and obligations of both you and your insurance company. It is therefore important that you **READ YOUR Dental Plan Description CAREFULLY!** Not all time limitations and exclusions are shown herein. Benefit percentages shown are based on the actual charges submitted up to the Maximum Allowable Charge for participating dentists, or Delta Dental's allowance for non-participating dentists.

Diagnostic / Preventive	Basic Restorative	Major Restorative	Orthodontics
(Coverage A)	(Coverage B)	(Coverage C)	(Coverage D)
No Deductible	Lifetime Deductible per Person/Family: \$100/\$300		No Deductible
DIAGNOSTIC:	RESTORATIVE:	PROSTHODONTICS:	ORTHODONTICS:
Evaluations twice in a 12-month period;	Amalgam (silver) fillings;	Removable and fixed partial dentures	Correction of malposed (crooked) teeth
this includes periodic, limited, problem-		(bridge); complete dentures	for dependent children and adults
focused, and comprehensive evaluations.	Resin/composite (white) fillings (on anterior		
	only)	Rebase and reline (dentures)	
X-rays (complete series or panoramic	and superny		
film) once in a 5-year period	ORAL SURGERY:	Crowns	
Ditaying y value and in a 12 month paried	Surgical and routine extractions	Onlaye	
Bitewing x-rays once in a 12-month period	ENDODONTICS:	Onlays	
X-rays of individual teeth as necessary	Root canal therapy	Implants	
A-rays of individual teeth as necessary	Root Carlai trierapy	Implants	
Brush biopsy once in a 12-month period	PERIODONTICS:		
	Periodontal maintenance (cleaning)		
PREVENTIVE:			
Two cleanings in a 12-month period	Note: Cleanings are limited to two in a 12-		
	month period; these may be routine		
Fluoride once in a 12-month period to age	(Coverage A) or periodontal (Coverage B),		
19	or a combination of both.		
Space maintainers to age 16	Treatment of gum disease		
Sealant application to permanent molars,	Clinical crown lengthening once per tooth		
once in a 3-year period per tooth, for children to age 19	per lifetime		
Cimaren to age 13	DENTURE REPAIR:		
	Repair of a removable denture to its original		
	condition		
	EMERGENCY PALLIATIVE TREATMENT		
Delta Dental Pays: 100%	Delta Dental Pays: 60%	Delta Dental Pays: 60%	Delta Dental Pays: 60%
No Waiting Period	After a 6-Month Waiting Period	After a 12-Month Waiting Period	After a 12-Month Waiting Period
Calendar Year Maximum: \$1,200 up to \$2,400 per Person with Double-Up Max <sup>™</sup>			Lifetime Maximum:
Health through Oral Wellness® program included (please see reverse for details)			\$1,200 per Person

Two Person: \$70.00

## **Delta Dental PPO Network**

You will get the best value from your Delta Dental Plan when you receive your dental care from one of our PPO network participating dentists:

- ✓ No Balance Billing: Because PPO participating dentists accept Northeast Delta Dental's allowed fees for services, you will typically pay less when you visit a participating dentist.
- No Claims Paperwork: Participating dentists will prepare and submit claims for you.
- Direct Payment: Northeast Delta Dental pays participating dentists directly, so you don't have to pay the covered amount up front and wait for a reimbursement check.

To find out if your dentist participates in our PPO network, you can: call your dentist, visit our website at nedelta.com, or call Customer Service at 1-800-832-5700. You are free to visit any dentist, including dentists participating in our Premier network (but not also in our PPO network). Premier network dentists are also paid directly by Northeast Delta Dental at PPO network allowances but may only balance bill up to the Premier network allowances.

## **Claim Process for Participating Dentists**

Your participating dentist will submit your claim to Northeast Delta Dental (claims for any of your covered dependents should be submitted under *your* Subscriber ID number). Northeast Delta Dental will produce an Explanation of Benefits (available through our Benefit Lookup site at nedelta.com) detailing what has been processed under your plan's coverage. You are responsible to pay any outstanding balance directly to the dentist.

# **Non-Participating Dentists**

If you visit a non-participating dentist, you may be required to submit your own claim and pay for services at the time they are provided. Claim forms are available by visiting nedelta.com or by calling Northeast Delta Dental. Payment will be made to you, the Subscriber, unless the state in which the services are rendered requires that assignment of benefits be honored and Northeast Delta Dental receives written notice of such assignment. Payment for treatment performed by a non-participating dentist will be limited to the lesser of the dentist's actual submitted charge or Delta Dental's allowance for non-participating dentists in the geographic area in which services are provided. It is your responsibility to make full payment to the dentist.

## **Predetermination of Benefits**

Northeast Delta Dental recommends that you ask your dentist to submit a *pre-treatment estimate* for any dental work involving costly or extensive treatment plans. Predeterminations helps avoid any potential confusion and enable us to help you estimate any out-of-pocket expenses you may incur.

#### Coordination of Benefits

When an individual covered under this plan has additional group coverage, the Coordination of Benefits (COB) provision described in your Dental Plan Description booklet will determine the sequence and extent of payment. If you have any questions about COB, please contact our Customer Service Department at 1-800-832-5700.

## **Identification Cards**

Two identification cards will be produced and distributed shortly after your initial enrollment. Both cards are issued in your name but can be used by any family member covered under your plan. Any future cards will be issued electronically via our Benefit Lookup site accessible through nedelta.com. You can also use our smartphone app and enjoy access to dentist search, claims and coverage, and your ID card. Simply scan the QR code to the right.



## Health through Oral Wellness\* (HOW\*)

A healthy mouth is part of a healthy life, and Northeast Delta Dental's innovative Health through Oral Wellness program (HOW) works with your dental benefits to help you achieve and maintain better oral wellness. HOW is all about YOU because it's based on your specific oral health risk and needs. Best of all, it's secure and confidential. Here's how to get started:



## 1. REGISTER

Go to healththroughoralwellness.com and click on "Register Now."

## 2. KNOW YOUR SCORE

After you register, please take the free oral health risk assessment by clicking on "Free Assessment" in the Know Your Score section of the website.

## 3. SHARE YOUR SCORE WITH YOUR DENTIST

The next step is to share your results with your dentist at your next dental visit. Your dentist can discuss your results with you and perform a clinical version of the risk assessment. Based on your risk, you may be eligible for additional preventive benefits.\*

\*Additional preventive benefits are subject to the provisions of your Northeast Delta Dental policy.

# **Double-Up Max<sup>SM</sup>**

This Northeast Delta Dental Plan allows enrollees to double their calendar year maximum by earning an additional \$250 per year for use in future benefit periods. Here is how it works:

- To qualify for the carryover, an enrollee must have a claim paid for either an oral
  exam or a cleaning during a calendar year (a focus on prevention), and their
  total paid claims cannot exceed \$500 during the same calendar year.
- The carryover will accumulate for each year of qualification up to an amount equal to the plan's original calendar year maximum. If, for example, the calendar year maximum is \$1200, enrollees can ultimately achieve an annual maximum of \$2400.
- This feature does not apply to orthodontic benefits.

# **Dental Plan Description Booklet**

You will receive a Dental Plan Description booklet shortly after your enrollment. This benefit booklet describes your dental benefits and explains how to use them. Please read it carefully to understand the benefits and provisions of your Northeast Delta Dental plan.

# Who is Eligible?

You, your spouse or Civil Union Partner or Domestic Partner, your children up to age 26, regardless of student status, and any incapacitated dependent children, regardless of age. If enrolling one eligible dependent, all of your eligible dependents must be enrolled, unless they are covered under another dental program.

# Renewability

Your plan will automatically renew for a new twelve (12) month Plan Year if the premium continues to be paid. Premiums are subject to change annually in accordance with advance notice. You or Northeast Delta Dental may choose not to renew this plan upon advance notice. The plan will not be renewed if this dental program is no longer available.

THIS INFORMATION SHOULD BE USED ONLY AS A GUIDELINE. FOR DETAILED INFORMATION ON THE TERMS, CONDITIONS, LIMITATIONS AND EXCLUSIONS, PLEASE REFER TO THE APPROPRIATE DENTAL PLAN DESCRIPTION.