



VACE *plus*

Northeast Delta Dental program

DeltaVision® program

Dental and vision benefit programs designed
especially for Chamber of Commerce
member businesses and their employees



Welcome to the VACEplus Northeast Delta Dental insurance program

The VACEplus insurance program is provided by Northeast Delta Dental and Chamber Benefits, Inc., a subsidiary of the Vermont Chamber of Commerce Executives (VACCE) for chambers of commerce in Vermont, employer members, and their employees.

Join hundreds of member groups and thousands of employees throughout Vermont who participate in the VACEplus dental program. Although VACEplus members may see any dentist they wish, you'll get the best value from your Northeast Delta Dental coverage when you receive care from a participating network provider. Delta Dental provides the most extensive dental networks available.

- The **Delta Dental PPO™** network is more deeply discounted and provides patients with the greatest savings.
- The **Delta Dental Premier®** network is the largest in the country, with more than 151,000 dentists participating.
- The **Delta Dental PPO Plus Premier™** network, used by the VACE dental plan, offers the best of both.

The Delta Dental Difference®

You are free to see any dentist you wish, but you'll get the best value from your Delta Dental program when you receive care from one of our PPO (greatest savings) or Premier network dentists. Of the claims we process, 92% are from network providers. The benefits of seeing a participating dentist include:

- **No balance billing** - Because participating dentists accept our allowances for services, you will normally pay less when you visit a participating dentist.
- **No up-front payments** - Participating dentists agree not to charge their Delta Dental patients up front for covered services.
- **No claims paperwork** - Participating dentists will prepare and submit claims on your behalf.
- **Direct payment** - Northeast Delta Dental pays the dentist directly, so you don't have to pay the covered amount up front and wait to be reimbursed.

Vision & hearing discount program

A vision discount program through EyeMed Vision Care is free to all Northeast Delta Dental subscribers and their dependents. The program includes discounts on exams, lenses, frames, and more! Your hearing discount includes discounted, set pricing on thousands of hearing aids and 40% off hearing exams at convenient locations! To access the discount, simply present your Northeast Delta Dental identification card when visiting participating EyeMed providers. For more information, visit www.nedelta.com/patients/eyemed-discount and amplifonusa.com/our-program/clinic-locator.

Health *through* Oral Wellness® (HOW®)

A healthy mouth is part of a healthy life, and Northeast Delta Dental's innovative Health *through* Oral Wellness® program (HOW®) works with your dental benefits to help you achieve and maintain better oral health. HOW is all about YOU because it's based on your specific oral health risk and needs. Best of all, it's secure and confidential. Here's how to get started:

1. KNOW YOUR SCORE

Go to HealthThroughOralWellness.com and take the free health risk assessment by clicking on "Free Assessment" in the Know Your Score section of the website.

2. SHARE YOUR SCORE WITH YOUR DENTIST

The next step is to share your results with your dentist at your next dental visit. Your dentist can discuss your results with you and perform a clinical version of the assessment. Based on your risk, you may be eligible for additional preventive benefits!*

3. FOLLOW UP

Continue to communicate with your oral health care team at your visits about how to maximize your HOW benefits.

* Additional preventive benefits are subject to the provisions of your Northeast Delta Dental policy.



Double-Up MaxSM

Benefits when you need them

Dental services can be expensive, and sometimes the annual maximum isn't enough. Members can **double** their annual maximum by earning an additional \$250 per year for use in future benefit periods. Here's how it works:

- To qualify, an enrollee must have a claim paid for either an oral exam or a cleaning during a calendar year (a focus on prevention), and their total paid claims cannot exceed \$500 during the same calendar year.
- An additional \$250 will carry over each year of qualification up to an amount equal to the original annual maximum. If, for example, the calendar year maximum is \$2,000, members can ultimately achieve a maximum of \$4,000.
- This feature does not apply to orthodontic benefits.

VACEplus insurance program

The dental plan utilizes both the Delta Dental Premier® and PPO networks providing the largest network and greatest savings. Patients can see any dentist, however will receive additional savings when visiting participating in-network providers. Patients seeing non-network providers are responsible for any difference between the submitted charges and our allowances for non-network providers. Benefit percentages shown are based upon the actual charges submitted up to the Maximum Allowable Charge for participating dentists, or Delta Dental's allowance for nonparticipating dentists.

Outline of coverage		Delta Dental PPO Plus Premier™ network		
Coverage A	DIAGNOSTIC: Evaluations twice in a 12-month period Bitewing X-rays once in a 12-month period Full-mouth/panoramic X-rays once in a 5-year period X-rays of individual teeth as necessary PREVENTIVE: Cleanings twice in a 12-month period. <i>Can be routine or periodontal (Coverage B) or one of each</i> Fluoride once in a 12-month period to age 19 Space maintainers to age 16 Sealant application to permanent molars, once in a 3-year period per tooth, for children to age 19	100%		
Coverage B	BASIC RESTORATIVE: Amalgam (silver) fillings; Composite (white) fillings (on anterior teeth only) ORAL SURGERY: Surgical and routine extractions ENDODONTICS: Root canal therapy PERIODONTICS: Periodontal maintenance (cleaning) Treatment of gum disease Clinical Crown Lengthening DENTURE REPAIR: Repair of a removable denture to its original condition EMERGENCY PALLIATIVE TREATMENT	80%		
Coverage C	MAJOR RESTORATIVE: Removable and fixed partial dentures (bridge); Complete dentures Rebase and reline (dentures) Crowns Onlays Implants	50% After a 6-month waiting period*		
Coverage D	ORTHODONTICS: Correction of crooked teeth for adults and children	50% After a 6-month waiting period*		
Calendar year maximum for services covered under A, B and C (excluding orthodontics) Health through Oral Wellness® program included (please see page 2 for details)		\$2,000 up to \$4,000 with Double-Up Max SM		
Lifetime orthodontics maximum (per person)		\$1,500		
Lifetime deductible Applies to Coverages B and C		\$100 per patient \$300 per family		
Rates guaranteed until 12/31/2027		Single: \$54.37	Two person: \$104.08	Family: \$188.01

*Any applicable waiting period is waived for employees and dependents covered immediately prior to the original effective date of this plan when this plan is replacing an existing group dental policy that includes the services to which the waiting period applies. New enrollees, effective after the group's original effective date, are subject to waiting periods, unless moving from one Northeast Delta Dental plan to this Northeast Delta Dental plan with no more than one month gap in coverage. Waiting periods do not apply to eligible enrollees under nineteen (19) years of age except for orthodontic benefits.

Welcome to DeltaVision®



Help your employees see clearly. Add a DeltaVision® plan today.

A DeltaVision® plan will help your employees get the vision care they need.

- DeltaVision® is supported by the nationwide EyeMed Access Network, including private practitioners and the most popular retail and online retail locations.
- Members are encouraged to see in-network optical providers. While there is a limited out-of-network benefit, they will receive the most value from their DeltaVision® benefits when they receive care from in-network providers.
- Members receive a **40% discount** off all additional complete prescription eyeglass purchases and a **15% discount** off all additional conventional contact lens purchases after their funded benefit has been used. The frequency is unlimited and available at all in-network provider locations.
- Members receive ID cards and have access to **live customer service 102 hours per week** (the most in the industry), including nights and weekends.
- Schedule an eye exam online through the provider locator at member.eyemedvisioncare.com/nedd



Our guarantee

The service: Smooth implementation of a DeltaVision® plan.

The guarantee: Successful implementation will be determined through feedback provided by the group.

The refund: The group will be reimbursed the administration fee charged for its second month of service (not to exceed \$500) if the service guarantee is not met.

DeltaVision® is underwritten by Red Tree Insurance Company, Inc., a Northeast Delta Dental company. Claims processing, claims service, and provider network administration for DeltaVision® are provided under contract, by EyeMed Vision Care, LLC and its affiliate, First American Administrators, Inc.

VACEplus DeltaVision® Plan

180 180 Voluntary

DeltaVision® is supported by the nationwide **EyeMed Access Network**, including private practitioners and the most popular retail and online retail locations.

Benefit details	Network benefit	Non-network reimbursement
Exam every 12 months: Comprehensive with dilation as necessary	Member co-pay \$10; plan pays balance	Up to \$35
Contact lens fit and follow-up: standard lenses <i>Spherical clear contact lenses in conventional wear and planned replacement (Examples include but not limited to disposable, frequent replacement, etc.)</i>	Member pays up to \$55	None
Contact lens fit and follow-up: premium lenses <i>Includes all lens designs, materials and specialty fittings other than Standard Contact Lenses (Examples include toric, multifocal, etc.)</i>	10% discount off retail	None
Frames* every 12 months: Any available frame at provider location	\$180 allowance, then 20% off balance	Up to \$90
Standard plastic lenses every 12 months Single vision Bifocal Trifocal	Member co-pay \$10, plan pays balance Member co-pay \$10, plan pays balance Member co-pay \$10, plan pays balance	Up to \$25 Up to \$40 Up to \$55
Lens options UV coating Tint Standard scratch resistance Standard polycarbonate Standard anti-reflective coating Standard progressive Premium progressive Other add-ons and services	Member co-pay \$15 Member co-pay \$15 Member co-pay \$15 Member co-pay \$40 Member co-pay \$45 Member co-pay \$75 \$75 co-pay, 80% of charge less \$120 allowance 20% off retail price	None None None None None None None None
Contact lenses* every 12 months <i>In lieu of spectacle lenses; allowance covers materials only</i> Conventional Disposable Medically necessary**	\$180 allowance, then 15% off balance \$180 allowance, member pays balance Paid in full	Up to \$144 Up to \$144 Up to \$200
Laser vision correction (Lasik or PRK)	15% off retail price or 5% off promotional price	None

Monthly rates	DeltaVision® plan	Additional in-network discounts
Employee	\$8.95	• 20% discount on items not covered by the plan at network providers, which may not be combined with any other discounts or promotional offers, and the discount does not apply to EyeMed provider's professional services, or contact lenses. Retail prices may vary by location. • Members also receive a 40% discount off complete prescription eyeglass purchases and a 15% discount off conventional contact lenses once the funded benefit has been used. • <u>ContactsDirect.com</u>, <u>Glasses.com</u>, <u>TargetOptical.com</u>, <u>LensCrafters.com</u>, <u>Oakley.com</u> and <u>Ray-Ban.com</u> give members access to on-line retailers where benefits can be used. Visit these websites for additional information. • Discounts do not apply for benefits provided by other group benefit plans. • Use your benefits at Walmart or Sam's Club locations. Visit <u>https://eyedoclocator.eyemedvisioncare.com/nedd/en-us</u> for a list of in-network providers.
Employee + one	\$15.37	
Family	\$27.50	
Rates guaranteed until:	12/31/2031	
To locate a participating EyeMed Access Network provider, visit <u>member.eyemedvisioncare.com/nedd</u> or call 1-866-723-0513.		

This document is intended to be only a summary description of the program benefits. It is not intended to describe all terms, conditions, and limitations of the coverage. Please refer to the Vision Plan Description (VPD) for the actual terms, conditions, and limitations of the coverage summarized in this document.

* Frame and contact allowance are one-time-use benefits during the frequencies shown.

** Medically necessary contacts require authorization from a vision doctor when some conditions are present.
Please contact the plan for more information.

Who is eligible to enroll?

Chamber of Commerce member groups that participate in the VACEplus Insurance Program are eligible as long as there is an identifiable employer who sponsors the plan, signs the joinder application, and makes payment to Northeast Delta Dental.

Employees who are active on payroll are considered eligible, including business owner(s). Eligible employees can cover their dependents. Dependents include:

- Spouse or domestic partner
- Children 25 years old or younger

Children can be covered until the end of the month they turn 26. Incapacitated children can remain enrolled regardless of age. If an employee chooses to cover one dependent, all eligible dependents must be enrolled.

Eligibility period, terminations, benefit administration

Eligibility period: Employees and dependents are eligible after an eligibility (probationary) period chosen by the employer. Employers may decide when a new employee becomes eligible to enroll in the VACE dental and/or vision plans—this is called an eligibility period. Example: First of the month following one month of employment. Note: Coverage will always begin on the 1st day of the month.

Terminations: Employees' coverage ends on the last day of the month.

Changes: Employees can make changes to their plan only during open enrollment, unless they have a qualifying event.

Examples of a qualifying event are: Change in marital status, birth/adoption, loss of coverage elsewhere, change in employee status.

Benefit administration: Enrollments, changes and terminations must be submitted in a timely manner, no later than 30 days from effective/termination date. Enrollments, changes and terminations can be made via the group admin portal. Please refer to the Group Admin Portal registration information on the VACEplus website to gain access.

All forms, benefit summaries and certificate of insurance can be found at vaceinsurance.com.

The logo for VACEplus, with "VACE" in a bold, dark blue sans-serif font and "plus" in a lighter blue script font.

Who pays—how and when

While employers are encouraged to contribute toward the cost of employee coverage, there is no minimum employer contribution required for this program. However, the employer must agree to sponsor the program, offer it to all eligible employees, and collect employee contributions through payroll deductions.

Monthly invoices and premium payments

Premium invoices are sent prospectively. For example, you will receive the March premium on or near the 15th of February. Changes or adjustments to your invoices will be made prospectively. Changes made after the 15th of the month may not be reflected until the following month. Please pay as billed, any adjustments will be reflected on the next month's invoice. Please pay your invoice by the 30th of the month.

You may sign up for eBilling access, to view and pay your invoices online. Please see eBilling registration directions in the FAQ at vaceinsurance.com.

You may also choose to have your payments automatically withdrawn from your account. Please submit an ACH form found at vaceinsurance.com for automated payments.

ID cards and materials

Members enrolling in the dental or vision plans will receive ID cards at their home address approximately two weeks after their enrollment is processed. They may also obtain their ID cards via the patient portals or mobile apps.

How to apply?

- Employer completes the VACEplus joinder application
- Enrollment forms are completed by each enrolling employee
- Check for first month's premium made payable to Northeast Delta Dental. Separate checks for dental and vision.
- For automated payments, include an ACH form
- To enroll, please send your completed forms to:
 - Your local Chamber of Commerce or
 - Your insurance agent if you have one, or
 - VACEplus insurance program at vacebenefits@vtchamber.com

VACEplus joinder, dental and vision enrollment forms and ACH form are located on the VACEplus website: vaceinsurance.com